

COVID-19 Ideas Guide



This guide is designed to help Yelp's Restaurant partners with Yelpful ideas during the COVID-19 crisis.



What is in this Guide?

- ✓ Helpful Tools from Yelp in the Yelp Business Owner's
 Account
- ✓ Utilizing Yelp Connect to update your followers
- ✓ Ideas for Social Media
- ✓ How can Yelp and Yelp Waitlist help with Takeout Orders?

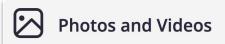




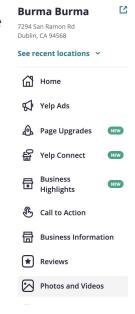
Showcase Updates on Photo Slideshow

Utilize your Photo Slideshow in the **Photos/Videos** tab in the biz highlight Restaurant Updates!

Pro-tip: Include Takeout/Delivery hours or other strategies implemented in your slideshow. These images will show at the top of your page!







Photos and Videos

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Featured

These photos and videos appear first on your business page and in the order you choose. ①







Sort photos and videos









Yelp Page Upgrades





Offer gift cards at a discount!

Call to Action



Yelp offers a **FREE Call to Action** through the month of April.

Message From CEO



To read more about what Yelp is doing during COVID-19, view this message from our CEO.

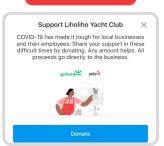


GoFundMe gofundme

The Yelp & GoFundMe partnership provides a fast and simple way for local businesses to get donations through their Yelp Pages. Please reference our blog for more detailed info about the partnership, including eligibility.









Donate







Communicate to Diners through Yelp Connect

With Yelp Connect, promote something new to your followers such as business hours, takeout/delivery options, and promotional items.

All current Yelp Restaurant partners receive Yelp Connect for FREE!

Visit your <u>yelp.biz.com</u> account to learn more or give us a call.







Delivery is available through Grubhub or Caviar View Link





Login to your **Yelp for Business Account** and find it on your left-hand menu bar.



Allowing Takeout or Delivery?

Make sure "Take-out" and ""Offers Delivery" options are marked as "Yes" in your Business Owners Account by going to Biz.Yelp.com.



Basic Information

Gram Cafe & Pancakes 3251 20th Ave San Francisco, CA 94132

(628) 256-6013 gramcafeusa.com Menu

Neighborhood Stonestown

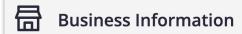
Accepts Apple Pay No Alcohol Beer & Wine Only Has TV No. Offers Delivery Yes Accepts Credit Cards Yes Takes Reservations Yes Caters Yes Wi-Fi Free Accepts Google Pay No Good For Happy Hour Yes Wheelchair Accessible Yes Dogs Allowed No Accepts Cryptocurrency No Outdoor Seating No Parking Garage Bike Parking No

Offers Takeout Yes





Yelpers use maps a lot! Make sure your business is mapped correctly.



Find this **Business Information** tab on your left-hand menu bar.



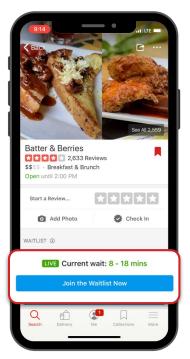
Utilizing Yelp Waitlist for Takeout Orders

Give our support team a call at 877-571-YELP to set up!

✓ We will update your text messages!









Post on Social Media!

Update all your platforms with your current hours, delivery and takeout options, and promotions.





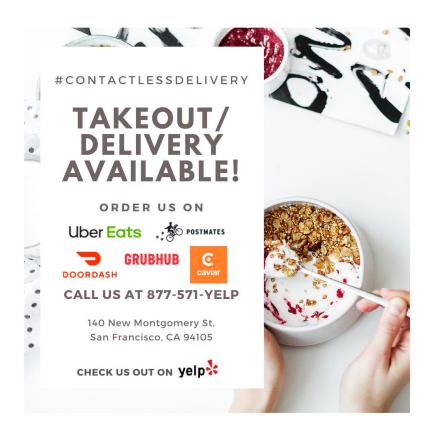








Need a template? Call us, we're here to help!







We're here to support in any way we can! Please give us a call if you need anything: **877-571-YELP**.

